

# UDF Fuels



## Quality Fuels Guaranteed

If you experience a problem due to our gasoline or diesel, it is our problem and expense. All we need is for you to contact us, discuss the problem and have a certified ASE A8 mechanic verify that the problem you had was caused by the UDF fuel. That's it – we'll make it right – guaranteed!

1. Contact our Consumer Relations Department at 1-800-833-9911 or [consumerrelations@udfinc.com](mailto:consumerrelations@udfinc.com).
2. Take your vehicle to ASE A8 certified repair shop.
3. If the problem is determined to be caused by our gasoline, have qualified technician completely fill out and sign TECHNICIAN part of brochure.
4. Have appropriate service performed and forward completed form with CUSTOMER section and detailed repair invoice to: UDF Consumer Relations, 3955 Montgomery Rd., Cincinnati, OH 45212

Visit [UDFinc.com](http://UDFinc.com) for more details.

## Customer Gasoline Claim

Name		Phone
Street Address		
City	State	ZIP
Driver's License Number	\$ Claim Amount	
Vehicle Make	Model	Year
Tag Number	State	Mileage
Vehicle Identification Number		

At the time the above vehicle was presented for service the tank contained gasoline purchased from the UDF store located at:

Street Address	
City	State

*I have been advised by the technician shown on the facing page of the document that the problems corrected were caused by that gasoline.*

Customer Signature	Date
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Repair invoice must be enclosed. All items on invoice must be legible and show specific problems corrected and the cost of each. Reimbursements will be made only for repairs made by a technician holding ASE Certification A8 for engine performance. UDF, Inc. reserves the right to investigate all claims to evaluate the validity of technician's analysis. An independent third party will be used to investigate and evaluate claims. Claims will be denied in cases where such investigations find that UDF fuel is highly unlikely to have caused the problem. The claimant and technician completing the form agree to cooperate with UDF or the third party investigator if either UDF or such third party requests additional information or has questions concerning the claim and/or the technician's analysis. Failure to cooperate in a timely manner may result in a denial of the claim. Fraudulent claims will be prosecuted to the full extent of the law.

## Technician Gasoline Report

Repair Facility Name		
Street Address		
City	State	ZIP
Phone	Technician Name	

I represent to this customer and to UDF, Inc. that I am ASE certified in Automobile Engine Performance (A8) and that the repairs on the attached repair invoice were necessary due to the gasoline contained in the vehicle. All charges for the specific repairs are reasonable and no unnecessary services were provided. I believe the problems caused by the use of UDF gasoline were:

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*I understand that providing this information creates no obligation or liability on my behalf, other than for fraudulent or intentional or willful misstatements. Providing fraudulent or intentional or willful misstatements may subject me to legal action brought by UDF.*

Signature	Date
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